

## Returns and Refund Policy

At Salome Range we prioritize your satisfaction. If for any reason you are not completely satisfied with your purchase, we are pleased to accept returns of unused products within 14 days of delivery. Upon receiving the returned item, we will issue a full refund, excluding the initial shipping cost, as this expense cannot be reimbursed.

Please allow 1-2 weeks for processing your return. Discounted items are not eligible for return, and refunds will not be issued for products bought through entities other than salome-range.co.za , such as distributors or retail partners.

To qualify for a refund, returned items must be unused, in their original packaging, and in the same condition as when they were received. Items not meeting these criteria may not be eligible for a refund or may incur a restocking fee.

For your convenience and security, we recommend using an insured and trackable mail service for the return shipment, as we cannot be held responsible for items damaged or lost in transit.

Please note that a refund cannot be issued without the actual receipt of the item(s) or proof of received return delivery.

While we strive to accept all returns, items returned in an unsuitable condition may have to be returned to you. All goods will be inspected upon return.